

Workers' Compensation Board

Mission

The New York State Workers' Compensation Board (WCB) protects the rights of employees and employers by ensuring the proper delivery of benefits to eligible individuals who are injured or become ill, and by promoting compliance with the law. To protect the well-being of New York's labor force, most private and public sector employers in New York are required to carry workers' compensation and disability benefits insurance for their employees or demonstrate their ability to self-insure. The Board aims to administer an efficient and responsive workers' compensation and disability benefits system that promotes optimal medical outcomes, prompt wage replacements, and timely resolution of issues.

The Board also administers the Disability Benefits program which includes the Paid Family Leave (PFL) law. PFL is landmark legislation which helps New York families who are trying to balance work and financial obligations with caring for loved ones. PFL became effective on January 1, 2018, and the Board is leading the effort to seamlessly implement the program's regulations and processes associated with this new law.

Organization and Staffing

The Board is headed by a Chairperson selected by the Governor and includes 12 additional full-time members nominated by the Governor and confirmed by the Senate for seven-year terms. District offices are located in Albany, Binghamton, Brooklyn, Buffalo, Long Island, Manhattan, Queens, Rochester, and Syracuse, with the administrative office in Schenectady. The Board has additional customer service centers located throughout the State.

Budget Highlights

The FY 2024 Executive Budget recommends \$212.4 million in Special Revenue Funds appropriation, which is funded by assessments on businesses. In FY 2024, the Board will continue to move forward with a multi-year Business Process Re-Engineering project which is supported by \$38.7 million in Capital reappropriations. The FY 2024 Executive Budget recommends a workforce of 1,081 FTEs, unchanged from the previous fiscal year.

Program Highlights

The Board continues work on a multi-phase project to re-envision the Workers' Compensation System in New York State. The Business Process Re-Engineering (BPR) began with identifying the needs of stakeholders in the system which included conducting outreach to both internal and external system participants and stakeholders, collecting feedback and recommendations to issues impacting the delivery of benefits and overall operation of the system. Prior Executive Budgets have included \$80 million in capital appropriations to enable the Board to address long standing shortcomings within the current system and position the Board to meet its emerging needs.

Key initiatives this fiscal year include:

- Business Information System.** Work will continue on the agency's OnBoard system, a web-based, custom developed, cloud hosted solution to modernize and convert the WCB's multiple legacy paper-based systems to a single state-of-the-art, web-based technology. In addition to supporting the core functions of the WCB claims management process, OnBoard will provide many important features including online registration, an intuitive user experience, improved self-service and leveraging of data, automated workflows, communications functionality such as texting with mobile smart phones and tablets, and interaction with other systems' master data (DOL, State Education Department, etc.).

ALL FUNDS APPROPRIATIONS (dollars)

Category	Available FY 2023	Appropriations Recommended FY 2024	Change From FY 2023	Reappropriations Recommended FY 2024
State Operations	210,577,000	212,381,000	1,804,000	0
Capital Projects	0	0	0	38,733,000
Total	210,577,000	212,381,000	1,804,000	38,733,000

NYS DOB | FY 2024 Executive Budget | Agency Appropriations
ALL FUND TYPES
PROJECTED LEVELS OF EMPLOYMENT BY PROGRAM
FILLED ANNUAL SALARIED POSITIONS

Program	FY 2023 Estimated FTEs 03/31/23	FY 2024 Estimated FTEs 03/31/24	FTE Change
Workers Compensation			
Special Revenue Funds - Other	1,081	1,081	0
Total	1,081	1,081	0

STATE OPERATIONS
ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE
APPROPRIATIONS
(dollars)

Fund Type	Available FY 2023	Recommended FY 2024	Change
Special Revenue Funds - Other	210,577,000	212,381,000	1,804,000
Total	210,577,000	212,381,000	1,804,000
Adjustments:			
Transfer(s) From			
Special Pay Bill			
General Fund	(4,391,000)		
Appropriated FY 2023	206,186,000		

STATE OPERATIONS
ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM
APPROPRIATIONS
(dollars)

Program	Available FY 2023	Recommended FY 2024	Change
Workers Compensation			
Special Revenue Funds - Other	210,577,000	212,381,000	1,804,000
Total	210,577,000	212,381,000	1,804,000

STATE OPERATIONS - OTHER THAN GENERAL FUND
SUMMARY OF APPROPRIATIONS AND CHANGES
FY 2024 RECOMMENDED
(dollars)

Program	Total		Personal Service	
	Amount	Change	Amount	Change
Workers Compensation	212,381,000	1,804,000	93,013,000	1,165,000
Total	212,381,000	1,804,000	93,013,000	1,165,000

Program	Nonpersonal Service	
	Amount	Change
Workers Compensation	119,368,000	639,000
Total	119,368,000	639,000

NYS DOB | FY2024 Executive Budget | Agency Appropriations
CAPITAL PROJECTS
ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM
APPROPRIATIONS
 (dollars)

Comprehensive Construction Program	Available FY 2023	Recommended FY 2024	Change	Reappropriations FY 2024
Information Technology Program				
WCB IT Bus Process Design	0	0	0	38,733,000
Total	0	0	0	38,733,000

Note: Most recent estimates as of 02/01/2023